



**Summary Patients' Rights and Responsibilities Charter for information to the Health Practitioners
and the General Public.**

| PATIENTS RIGHTS | PATIENTS RESPONSIBILITIES |
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| <p>All patients have the right to:</p> <ol style="list-style-type: none"> 1. Respectful and safe access to health services 2. Treatment without discrimination 3. Informed Consent 4. Freedom from abuse 5. Personal or Physical Privacy 6. Confidential Treatment 7. Complete information regarding the health condition 8. Access personal medical records 9. Freedom to provide suggestions or grievances 10. Timely referral or transfer to another facility. | <p>All patients have the responsibilities to :</p> <ol style="list-style-type: none"> 1. Respect the health care providers 2. Desist from verbal or physical abuse or violence against health care providers 3. Desist from vandalizing health facility amenities, furniture or equipment 4. Follow the course of treatment and instructions 5. Be considerate of other patients rights 6. Report anything that appears unsafe 7. Keep all appointments 8. Provide accurate and complete information to health care providers 9. Fulfill financial obligations 10. Observe all safety policies and procedures of the facility. |

We urge health care providers, patients and relatives to observe these Rights and Responsibilities. For any enquiries , queries or breach of the Patients Rights please report in writing to :

The Registrar

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